Talks & Panels

Customer Experience Summit 2022 (ACT-IAC). Panelist,

Lessons Learned from High Impact Service Providers on their CX Journey (11/15/2022)

FCW Summit: IT Modernization (Federal Computing Week). Author & Presenter,

Master Class: The Post-FITARA Agency (10/5/2022)

Washington, DC CIO Executive Summit (Evanta a Gartner Company). Panel Moderator,

Starting at Customer Centricity (5/3/2022).

Salesforce DC World Tour (Salesforce). Panel Moderator,

Digital Transformation in Federal Agencies (4/12/2022).

IT Modernization Summit 2021 (FedScoop). Author & Presenter,

Using Data Transformation to Guide Federal Innovation (4/28/2021).

FITARA Forum III (MeriTalk). Panelist, Federal Perspective on IT (4/4/2016).

Jump Start Your Agency IT Transformation (MeriTalk). Panelist (6/17/2016).

FITARA Breakfast Series (MeriTalk) Author & Presenter, Next Steps in FITARA (6/14/2015).

FITARA Forum (MeriTalk). Author & Presenter, The View from OMB (8/11/2015).

Other Media

Podcast: American Council for Technology-Industry Advisory Council (ACT-IAC) (2022). Author & Presenter, ICYMI: The CX Journey of High-Impact Service Providers https://www.actiac.org/buzz

Video: IT Modernization Summit 2021 (FedScoop). Author & Presenter, *Using Data Transformation to Guide Federal Innovation* (4/28/2021) https://www.voutube.com/watch?v=f EKh30TiRs

Video: Thought Leaders Series (FedScoop). Author & Presenter, *Four Lenses of Federal Digital Transformation (2021)*.

Podcast: Carnegie Mellon University (2018). Guest interview, *Interview With IMLS Deputy Director Of Digital And Information Strategy Benjamin Sweezy*

https://amt-lab.org/podcasts-interviews/2018/10/new-podcast-interview-with-

Publications

Salesforce Blog (2022) Lead author, *How to Accelerate Digital Transformation with the Technology Modernization Fund* https://www.salesforce.com/resources/articles/obtaining-technology-modernization-fund/

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Technology Business Modernization IT-COST Commission (2017) Commission Participant, *Accelerating the Mission: Recommendations for Optimizing Federal Technology Cost and Value in the Age of FITARA* https://www.tbmcouncil.org/learn-tbm/the-federal-it-cost-commission/

Mentions in Press Clippings

Federal News Network (1/1/2022) Executive Briefing Series: Overcoming the Challenges of Delivering Digital Services to Citizens Efficiently

https://federalnewsnetwork.com/cme-event/federal-insights/executive-briefing-series-overcoming-the-challenges-of-delivering-digital-services-to-citizens-efficiently/

G2xChange (2/26/2020) Salesforce recruits rising leader Ben Sweezy to drive Federal Digital Strategy https://fedciv.g2xchange.com/salesforce-recruits-rising-leader-ben-sweezy-to-drive-federal-digital-strategy

Federal News Network (7/22/2019) DHS, GSA, PTO execs heading to private sector https://federalnewsnetwork.com/reporters-notebook-jason-miller/2019/07/dhs-gsa-pto-execs-heading-to-private-sector/

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